

April 6, 2020

Imagine Friends & Family,

As Imagine continues to monitor the current public health emergency and engineer appropriate responses, I thought it would be helpful to communicate the measures being taken to protect the health of those we serve and our employees.

- We are deep cleaning at all of our service locations regularly and will accelerate as needed
- We are routinely monitoring for symptoms in employees as well as individuals served
- We are providing employees with appropriate personal protective equipment as needed
- We are monitoring the supply chain for access to all items needed to protect our employees and those they serve
- We are training individuals served and employees regularly regarding handwashing, social distancing, use of personal protective equipment, and personal responsibility with regard to community engagement and following guidelines set forth by elected officials.
- We are restricting visits to and away from our group living settings.
- We are employing the use of virtual meeting platforms and telework as much as possible so that physical distancing is optimized
- We are providing detailed and routinely updated procedural guidance to our employees so they are as equipped as possible to respond to related situations as they occur

Our teams are monitoring the guidance provided by governmental and bureaucratic officials and updating our practices as the situation requires. We thank you for your patience, understanding, and cooperation during this challenging time. We are absolutely committed to protecting the health and well-being of the individuals we are privileged to serve.

Sincerely,



Todd Seifert

Chief Executive Officer

